

## APPLICATION FOR FIBRE TO THE BUSINESS (FTTB) INTERNET SERVICE

Once the form is complete, please email to [sales@nexus-net.co.za](mailto:sales@nexus-net.co.za)

### CUSTOMER DETAILS (all fields must be completed)

Customer Name \_\_\_\_\_

Company Registration or ID Number \_\_\_\_\_ VAT NO. \_\_\_\_\_

Physical Address \_\_\_\_\_  
\_\_\_\_\_

Postal Address \_\_\_\_\_  
\_\_\_\_\_

Contact Person \_\_\_\_\_ Email \_\_\_\_\_

### INSTALLATION DETAILS

Installation address \_\_\_\_\_  
\_\_\_\_\_

Onsite Contact Person \_\_\_\_\_ Tel \_\_\_\_\_

Contact Email \_\_\_\_\_

Landlord \_\_\_\_\_

Landlord Contact Person \_\_\_\_\_ Tel \_\_\_\_\_

Landlord Email \_\_\_\_\_

### FIBRE TO THE BUSINESS

NEXUS.NET offers great business fibre over networks operated by Frogfoot, Octotel, Vumatel, Seacom and DFA.

99.5% Uptime SLA is standard, free Wi-Fi router is included and bandwidth is 1:1 unshaped and uncapped. These are symmetric services and include a fixed public IP address.

Pricing of the service is dependent on the operator covering your business address. Prices exclude VAT.

### FROGFOOT BASED FIBRE TO THE BUSINESS

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
FTTB-FF-10Mb	10Mb Uncapped Dedicated Internet	R2 400.00	
FTTB-FF-20Mb	20Mb Uncapped Dedicated Internet	R3 100.00	
FTTB-FF-50Mb	50Mb Uncapped Dedicated Internet	R5 100.00	
FTTB-FF-100Mb	50Mb Uncapped Dedicated Internet	R8 500.00	

Installation Fee: R5 500 ex VAT • Contract Term: 24 Months • ETA to Install: 1-6 months in live coverage area

[Check Coverage Here](#)

## OCTOTEL BASED FIBRE TO THE BUSINESS

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
FTTB-OCT-10Mb	10Mb Uncapped Dedicated Internet	R999.00	
FTTB-OCT-50Mb	50Mb Uncapped Dedicated Internet	R1 399.00	
FTTB-OCT-100Mb	100Mb Uncapped Dedicated Internet	R1 999.00	
FTTB-OCT-200Mb	200Mb Uncapped Dedicated Internet	R2 999.00	

Installation Fee: R3 500 ex VAT • Contract Term: 12 Months • ETA to Install: 1-2 months in live coverage area  
[Check Coverage Here](#)

## VUMATEL BASED FIBRE TO THE BUSINESS

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
FTTB-VUM-20Mb	20Mb Uncapped Dedicated Internet	R2 199.00	
FTTB-VUM-50Mb	50Mb Uncapped Dedicated Internet	R2 599.00	
FTTB-VUM-100Mb	100Mb Uncapped Dedicated Internet	R3 599.00	

Installation Fee: R5 500 ex VAT • Contract Term: 12 Months • ETA to Install: 1-2 months in live coverage area  
[Check Coverage Here](#)

## SEACOM BASED FIBRE TO THE BUSINESS

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
FTTB-SEA-10Mb	10Mb Uncapped Dedicated Internet	R1 700.00	
FTTB-SEA-25Mb	20Mb Uncapped Dedicated Internet	R2 400.00	
FTTB-SEA-50Mb	50Mb Uncapped Dedicated Internet	R3 800.00	
FTTB-SEA-100Mb	100Mb Uncapped Dedicated Internet	R7 200.00	
FTTB-SEA-150Mb	150Mb Uncapped Dedicated Internet	R8 200.00	

Installation Fee: R3 500 ex VAT • Contract Term: 24 Months • ETA to Install: 4-6 weeks  
[Check Coverage Here](#)

## DFA BASED FIBRE TO THE BUSINESS

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
FTTB-DFA-10Mb	10Mb Uncapped Dedicated Internet	R4 200.00	
FTTB-DFA-20Mb	20Mb Uncapped Dedicated Internet	R4 800.00	
FTTB-DFA-30Mb	30Mb Uncapped Dedicated Internet	R5 400.00	
FTTB-DFA-50Mb	50Mb Uncapped Dedicated Internet	R5 800.00	
FTTB-DFA-100Mb	100Mb Uncapped Dedicated Internet	R7 400.00	
FTTB-DFA-150Mb	150Mb Uncapped Dedicated Internet	R8 900.00	

Installation Fee: R5 500 ex VAT • Contract Term: 24 Months • ETA to Install: 3-4 Months  
[Check Coverage Here](#)

**PACKAGE DETAILS**

- Prices quoted are exclusive of VAT
- Service includes a wireless router with fibre port
- Packages are billed monthly in advance and payable by debit order

**OUR TERMS**

The terms contained in these documents together with this service order comprise the whole agreement between the customer and Nexus.Net Wired and Wireless CC. [https://www.nexus-net.co.za/assets/nexus.net\\_coccomplaints-procedures.pdf](https://www.nexus-net.co.za/assets/nexus.net_coccomplaints-procedures.pdf)  
 Our acceptable usage policy which is available at <https://www.nexus-net.co.za/assets/aup-feb-2018.pdf>

**YOUR ACCEPTANCE**

I have read, understood and agree to be bound by this service order, as well as the terms set out in the documents referred to above, and declare that the information given in this service order is true and correct. I warrant that i am authorised to sign this service order on behalf of the customer.

Print Name \_\_\_\_\_ Signed at \_\_\_\_\_  
 Signature \_\_\_\_\_ Date \_\_\_\_\_  
 NEXUS.NET Wired And Wireless Representative \_\_\_\_\_ Signature \_\_\_\_\_

**BANK DEBIT ORDER INSTRUCTION**

Name \_\_\_\_\_ Date \_\_\_\_\_  
 Address \_\_\_\_\_  
 Debit Amount \_\_\_\_\_ Commencement Date \_\_\_\_\_  
 Contact No \_\_\_\_\_

Abbreviated Name As Registered With The Bank: Nexusnet

Dear Sirs/Madams

The Details Of My/Our Account Are As Follows:

Bank \_\_\_\_\_  
 Branch Town \_\_\_\_\_ Branch Number.. \_\_\_\_\_  
 Account Name. \_\_\_\_\_  
 Account Number. \_\_\_\_\_  
 Type Of A/C \_\_\_\_\_ (Savings, Current, Transmission) \_\_\_\_\_

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorise you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows

- i. On the 1st day ("payment day") of each and every month commencing on \_\_\_\_\_  
 In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account;
- ii. Monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less that the obligation due;

I / We understand that the withdrawals hereby authorised will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**MANDATE:** I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

**CANCELLATION:** I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**ASSIGNMENT:** I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS \_\_\_\_\_

Assisted by: \_\_\_\_\_

FOR OFFICE USE: AGREEMENT REFERENCE NUMBER

This Agreement reference number is: \_\_\_\_\_